

# What do parents want to know?

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### Introduction

- Mapping exercise was conducted by CHILDREN 1<sup>st</sup> in 2013 identified that there was lack of information for parents of teenage children
- Parent and Carers of Young People Information Group was set up to respond to the findings and provide guidance on the development of information for parents/carers
- Scotinform was commissioned to undertake consultations with parents/carers of 11-19 year olds
- Consultations conducted through four focus groups:
  - Dalkeith/Glasgow locations
  - o 7-8 participants in each
  - Included single parents, fathers and parents from ethnic minority groups

### **Information Needs**

- Participants recognised the need for information relating to teenage children – period of significant change during adolescence, including move to secondary school
- Topics that parents had sought information on included:
  - Internet usage
  - Drugs
  - Homework
  - Exams
  - Bullying
  - Careers advice
- Triggers for seeking information could be external (e.g. media coverage) or the young person asking for information

#### **Information Needs**

*"Didn't have any issues with kids at Primary 7, it is just when they are starting 1<sup>st</sup> year, starting to grow up and the hormones kick in."* Glasgow parent of 11-14 year old

> "The things my kids come and ask us is what things they do at a certain age, when they get discounts, when they don't? When they can get on and off a bus at different ages, when they can go to the cinema, when they can be left at home alone?"

Edinburgh parent of 15-19 year old

#### **Sources of Information**

- Main sources were:
  - > Internet
  - Schools including school websites
  - Family/friends
- Some reference to printed material, picked up in schools, libraries, doctor's surgeries

#### **Sources of Information**

*"All the schools now, you can go onto their web page and there is masses of information."* Glasgow parent of 11-14 year old

> " "If I saw a leaflet at school I would certainly pick it up. One of the downsides of the Internet is that you can put something into a search engine and get mincemeat." Edinburgh parent of 11-14 year old

# **Interest in Topics**

- Highest levels of interest in information on drugs and internet usage
  - both are areas where parents/carers feel they are out of touch
- Also interest in other topics such as exams, bullying, employment, healthy eating and health (particularly mental health)
  - but anticipated that schools will provide information on these topics
- Expectation some topics required a personal/tailored approach, and therefore not necessarily relevant to generic information provision e.g. behaviour/discipline, communication, family relationships, friendships

### **Views on Current Material (1)**

A range of material was shown to participants – sourced from Family Lives, NHS Health Scotland, NSPCC, Parentline, Parenting across Scotland, Talk2

•Most effective format was small (approx A6) booklets – perceived as easy to browse and put in pocket/bag

• A5 leaflets potentially useful to browse, but less likely to pick up and take home

•Key to participants picking up print material were:

- an eye catching front cover (photo or illustration)
- content that was easy to browse
- signposting to online sources for more information

### **Views on Current Material (1)**

# Sex, relationships and teenagers

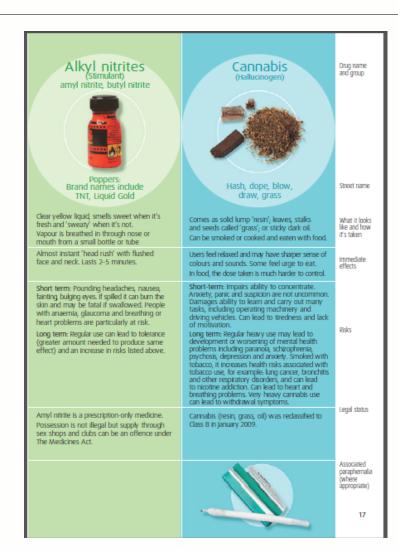


# **TOP TEN TIPS**

# **Views on Current Material (2)**

- Potential to share print material with teenage children was a major plus – design had to be appropriate for both
- Websites seen as offering far greater depth than print and potentially more up to date
- Web-based material is also browsed/scanned for relevant information
  - good example of presentation of information in NHS Health Scotland drugs information

#### **Views on Current Material - Example**



#### **Views on Current Material**

" "The smaller ones are more to the point [than A5]. I would read them." Edinburgh parent of 15-19 year old

> ""If it's a subject that catches your attention, if you're having issues with gangs or whatever then you would read it whatever it looked like." Glasgow parent of 11-14 year old

*"I like this one because it has no big words, it is simple. It starts by acknowledging the parent."* Glasgow parent of 11-14 year old

# **Developing Information**

- Main areas of interest relate areas that parents/carers feel out of touch – information must be up to date
- Print material should be easily browsed and act as signpost to online resources
- Sources include schools and the internet other sources are libraries, surgeries, community centres
- Design and content should ideally be suitable for parents to pass on to teenage children